



**Volume I: Issue IV  
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Spring has finally arrived and the flowers will soon start to bloom, just like SPI. Since the unvailing of our new central station on October 28,2004, our 1st open house, and the support of many Industry professionals, SPI is now in the blooming stage and getting healthier and stronger every day. We have worked hard the past 6 months in reaching our objectives to provide the alarm installers with all the tools and services needed to make them more competitive in the security industry. We are going forward every day. Take for example, Volume III's "Starting The Year On The Right Foot". SPI introduced the Back-up Disaster Recovery Centre and Backup central station. In the event of a major disaster we can be relocated and running within ½ hour. (Visit our website for more detailed information on our backup disaster recovery centre.)

**Due to popular demand from our dealers, SPI is proud to announce 2 new additions to our services. They are:**

**1. Remote Access over IP.**

Now our dealers can log on to our new and improved servers and view the traffic of their clients live as if they were at the central station. They can view, print, fax or e-mail history from our server directly to their clients. At the moment 15 dealers can log on simultaneously and by next month 30 dealers will be able to log on at the same time.

At SPI we understand that time means money. Some of our dealers have requested that they have the access to perform their own modifications on line, such as updating telephone numbers, pass numbers and names, instead of sending faxes or e-mails and re-verifying the information that takes too much time in their busy schedule.

**2. SPI Com Server:**

This new service is designed to keep the alarm dealer informed immediately of all alarms, troubles and irregular events that occur for each client. Here is how it works: the priority events are handled by the central station operators our software immediately transmits an e-mail to the dealer so that they can be informed of any false alarms, police dispatches, low batteries and no test codes as they occur and even log on remotely to our server to call the client in question and see if service is required. Our com server can even generate service calls to the dealer via e-mail. All these features are automatically generated by the com server.

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**SPECIAL ANNOUNCEMENT:**

SPI is finally ready to take the show on the road and meet some of the industry professionals that haven't been able to meet with us and see how we can be of assistance to them and their clients. On Thursday, April 14, 2005, CANASA is having their annual security show at the Chateau Royal in Laval. SPI will be exhibiting their services so if you are in the area come visit our BOOTH #111. These services include Remote access, e-mail Com Server, GPS tracking, Video Surveillance. We would be more than happy to meet you. If you are unable to attend please call us and we would be more than happy to answer all of your questions.

SPI will also be an exhibitor at the BURTEK road show in Montreal on May 26, 2005 and in Ottawa on May 24, 2005

We are looking forward in seeing you.

Sincerely,

Homer Katsianis  
President  
Surveillance Plus Inc.

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