



Volume II: Issue II

The year 2005 was a building year for S.P.I. The foundation was built strong to take us on our journey into the future. Many industry professionals say that in 14 months of operation they cannot believe how fast SPI has grown and become a leader in central station 3rd party monitoring. My answer to them is it takes dedication, hard work and knowing what the alarm dealer needs and requires in order to make them more productive and profitable. Most important, this is not the doing of one person but a team effort. The SPI staff and management was hand picked for their individual personalities and expertise, together forming an incredible team that believes that with hard work and dedication we will be the leader in 3rd party monitoring for years to come.

As of now 107 alarm dealers are using our services. Many have told us and others in the industry that since they transferred to SPI the quality of service to them and their clients has improved dramatically. Just give us a call and try us out, you will see the difference.

Our goal is to become the One Stop Mega Central Station for 3rd party dealers and provide you with the tools and services so that you can provide more to your clients.

These are some of the services we are talking about:

- GPS tracking, video verification on any DVR, (New Division now offered: "LIVE VIDEO SURVEILLANCE"),
- Billing services,
- collection services,
- Tech support 24/7 (after a hard day at work just call forward your line to our central and we can screen your calls and notify you only of important calls), and
- Live remote access (stay on line 24/7 to view your traffic).
- Perform your own modifications live on our network (no more faxing or e-mailing changes).
- We can answer your telephone line with your company name; send you automatic e-mails of all your alarms, troubles, messages, work orders, open/close reports and much more.

We have a wide range of alarm receiving equipment that can accommodate any of the dealers applications from Surgard Digital receivers that accept any communication format, Surgard DVAC receiver with a large network, Europlex Receiver, Alarm-net receiver for cellular or IP applications, Uplink communication, SkyRoute communication, Teldat receiver for IP applications, System III the new Surgard receiver IP and dialer.

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www.surveillance-plus.com





All of our equipment is powered by our 60 kilowatt diesel backup generator, and backup central station. You can also visit our website www.surveillance-plus.com for more information on our services.

SPI has already started working on its goals for the upcoming year 2006. Many more services are in the works and will be exposed to the security industry in the months to follow.

ON BEHALF OF THE SPI STAFF AND MANAGEMENT WE WISH YOU AND YOURS A HAPPY HOLIDAY AND A HEALTHY AND PROSPEROUS NEW YEAR.

Homer Katsianis
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